



JEFFREY YEUNG

FRONT-END DEVELOPER

PERSONAL PROFILE

I am a web developer that aims to write clean and concise code. Being a very curious person, I push myself to tackle the most ambitious projects. Coding provides unique challenges everyday, and to me, there's nothing more satisfying than overcoming a complex puzzle.

I relish every opportunity to share my knowledge, and while I enjoy working alone, I'm at my best collaborating with others.

CORE SKILLS

- HTML5, CSS3, Sass
- JavaScript fundamentals, jQuery, React
- Working with APIs, and Firebase
- Responsive design, website accessibility requirements
- Version control and collaboration using Git and GitHub
- Paired programming & team-based development
- Using a modern text editor, snippets and, Emmet
- Project scope management
- Best practices for modern web development

CONNECT WITH ME!

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RELEVANT WORK

MOLE MASH MANIA!

- Whack-a-mole game built with Javascript and jQuery

WHO'S HEAVIER?

- A weight guessing game built in React using the Pokemon API

View full portfolio at www.jeffyeung.ca

ACADEMIC BACKGROUND

HACKERYOU COLLEGE OF TECHNOLOGY

Web Development Immersive Certificate | Apr 2019 - Jun 2019

ONTARIO TECH UNIVERSITY

Bachelor of Arts (B.A.) Criminology, Justice and Policy Studies | 2005 - 2009

WORK HISTORY

CHANGE COORDINATOR

Coreio Inc. | Jan 2018 - Nov 2018

- Performed daily audits of planned low to high risk changes to the IT systems of Brookfield Renewal Energy Group (BREG)
- Lead the weekly Change Advisory Board meetings for BREG's IT department
- Prepared and provided reports of all changes to management
- Assisted resolver groups to modify change requests in between the weekly change meetings

CALL COORDINATOR

Coreio Inc. | Jul 2017 - Nov 2018

- Supported Brookfield Renewable Energy Group's IT system consisting of 1000+ end users
- Significantly reduced the amount of open tickets by providing regular feedback to management during weekly meetings
- Coordinated daily with clients and technicians to schedule deskside support visits and ensure a constant flow of communication until ticket resolution
- Trained new staff in similar roles and assisted service desk with overflow calls and brief troubleshooting for basic issues

TEAM LEADER/FOREIGN EXCHANGE AGENT

American Express|Feb 2010 - Jun 2013 & Oct 2016 - May 2017

- Processed sales orders, resolved client complaints and accounting discrepancies
- Supervised and mentored new hires by assisting them in learning the procedures, and monitoring their interactions with clients
- Performed daily administrative work including updating spreadsheets on currency exchange rates